



N. E. Downing

Blackheath

CREMATORIA PRICES

	Dudley Crematoriums	Sandwell Crematoriums	Wyre Forest Crematorium	Lodge Hill Crematorium
Crematorium Fee	£930.00 40 minutes (Mon- Fri, 09:00 - 16:10)	£775.00 45 minutes (Mon- Fri, 09:15 - 16:00)	£984.00 60 minutes (Mon- Fri, 10:30 - 16:00)	£825.00 30 minutes (Mon - Fri, 09:15 - 15:15)
Extra Chapel Time	£179.00	£147.00	£492.00	£300
Scattering of cremated remains in Garden of Remembrance	No charge	No charge	No charge	No charge
Witness of cremated remains scattering	£40.00	No charge	No charge	£53
Webcasting Live Broadcast	£30.00	£44.00	£50.00 (Includes 7 days on demand)	£30.00 (Includes 7 days on demand)
Visual Tribute				
Single photo	£12.00	£20.00	£18.00	£22.00
Simple slideshow	£38.00 (25 Photos)	£75.00 (50 Photos)	£38.00 (25 Photos)	£6.00 (per minute)

DISCLOSURE OF INTEREST

- The ultimate owners of N. E. Downing (Blackheath) Ltd. are Stephen Downing, Sue Downing, William Downing and Lucy Griffiths.
- N. E. Downing (Blackheath) Ltd. does not have any business or material financial interest in price comparison websites that compare funeral director services and/or crematorium services and their respective prices.
- N. E. Downing (Blackheath) Ltd. has not made any charitable donations to third parties connected to the funeral sector in the last 12 months.

TERMS OF BUSINESS

N. E. Downing (Blackheath) Ltd. is a company incorporated in England and Wales with company number 785381, having its registered address at 68-72, Mount Pleasant, Quarry Bank, Brierley Hill DY5 2YS.

We are a member of The Society of Allied & Independent Funeral Directors (the "SAIF") a private limited company by guarantee with registered number 02436831, having its registered address at SAIF Business Centre, 3 Bullfields, Sawbridgeworth, Hertfordshire, CM21 9DB, and subscribe to its current Code of Practice, a copy of which is available upon request. We aim to act in a professional manner and provide a courteous, sensitive, and dignified service to you.

For the purpose of these terms:

“**you**” or “**your**” means the person engaging the services; and “**services**” means funeral arrangement, support and advice services provided by us.

Your continuing instructions in terms of services will amount to your continuing acceptance of these terms and conditions (the “Terms”), and you acknowledge you have read, understood and agree to be bound by these Terms.

1 Estimates and Expenses

- 1.1 The estimate attached sets out the services we agree to supply to you. This estimate is an indication of the charges likely to be incurred for the services, on the basis of the information and details provided by you at the date of the estimate. While we make every effort to ensure the accuracy of the estimate, the charges are liable to alteration, particularly where third parties are involved and may change their rates or charges which is out of our control.
- 1.2 We may not know the total sum of third-party charges in advance of provision of the services; however, we will give you a best estimate of such charges prior to the provision of the services in the written estimate. The actual amount of the charges will be detailed and shown in the final account.
- 1.3 If you amend your instructions in terms of the services, we may require your written confirmation of the amended instructions and as a result you may need to make and/or incur an extra charge for the amended instructions; such charge in accordance with prices published in our current price list.
- 1.4 We will add VAT to our charges, where applicable, at the current rate when we prepare the estimate and final account.
- 1.5 On occasion we may also charge you an administration fee. For example, we will charge you an administration fee where we receive a cheque from you which is subsequently not honoured, or if we write to remind you that an account is overdue. If we instruct debt collection agents, we may also recover from you the fees we incur. Further details regarding these fees are available on request.

2 Payment Arrangements

- 2.1 We will issue you with an invoice for payment in relation to any services provided or undertaken.
- 2.2 The payment of an invoice is due within 21 days of date of our invoice, unless otherwise agreed by us in writing or unless you optioned for one of our fixed cost, simplified or standardised funeral arrangements, when the deposit requirements and payment terms will be much shorter.
- 2.3 **For Fixed Cost Direct Funerals:** Payment is due in full before the funeral date.
- 2.4 **For Simplified Funerals:** Payment is due in full before the funeral date.
- 2.5 **Standardised Price and Traditional Funerals**
A deposit is required to cover the third-party costs we pay out on your behalf, with the balance due following provision of the services within 21 days of our invoice.
- 2.6 If you fail to pay in full on the due date for any of the services provided to you, after 60 days you will be charged interest:
 - 2.6.1 at a rate of 2% above our bank's Base Rate from time to time in force;
 - 2.6.2 calculated (on a daily basis) from the date of our account until payment;
 - 2.6.3 compounded on the first day of each month.
- 2.7 We may also recover the costs of taking any legal action, when necessary, to recover any unpaid sums (unless a Court orders states otherwise).